

Prioritisation Panel Meeting Summary

Date of meeting: 31/05/16

Updates and Progress

N/A

Agreed issues to prioritise

At the Prioritisation Panel meeting, the panel discusses which issues it recommends that Healthwatch North Somerset take forward for further action. The Panel considers the number of pieces of intelligence received from members of the public in North Somerset, key issues and changes occurring in North Somerset, national issues that affect services in North Somerset.

➤ **Issue 1:** Are all Carers registered with GPs?

Issue details: Are carers receiving delays in getting GP appointments

Action: Letter to GP's asking if they register Carers and how they let Carers know they can be prioritised for appointments

➤ **Issue 2:** NHS Dental Services in North Somerset

Issue details: Cancelled appointments

Action: To contact CQC to determine if there are wider issues with appointments being cancelled for NHS patients

➤ **Issue 3:** On-Line Prescription and other On-Line GP Services

Issue details: Are they accessible and fit for purpose

Action: Project to assess

The next Prioritisation Panel meeting will take place on 18th July 2016 from 3.15pm-4.15pm