

Prioritisation Panel Meeting

17th October 2016

St Augustines Church (Green Room), Locking, Weston-super-Mare BS24 8DA

3.15pm-4.15pm

Public Meeting Minutes

Attendees: Eileen Jacques (Chair), Nick Green, Mike Lyall, Sue Stone, Joanna Pritchett, Dick Whittington, Jane Towler. Karen MacVean (minute taker)

<p>1</p>	<p>Welcome and introductions No members of the public were in attendance</p> <p>Apologies No apologies were received</p>
<p>2</p>	<p>Declarations of interest None</p>
<p>3</p>	<p>Minutes of previous meeting The minutes were agreed as a correct record.</p>
<p>4</p>	<p>Review of Prioritisation Panel recommended Actions from last meeting</p> <p>Review of Previous Priorities 18.07,16</p> <ul style="list-style-type: none"> ● Issue 1: Standard of Multi -Skeletal Care (MSK) across North Somerset: No progress due to capacity ● Issue 2: NHS Choices Dentist database not up to date giving our wrong information: As above will be addressed when capacity available and volunteers in place to do mystery shopping project ● Issue 3: Community Transport Procurement DW on Procurement Board and will keep the group updated of non-confidential information <p>Review of Previous Priorities 31.5.16</p> <ul style="list-style-type: none"> ● Issue 1: Are all Carers registered with GPs and receiving support: Six month joint project agreed with Carers Trust Phoenix Trust. Main purpose is to identify and communicate Carers key issues relating to health and social care to Commissioners and Service Providers ● Issue 2: NHS Dental Services in North Somerset cancelling appointments: problems being addressed with NHS England ● Issue 3: On-Line Prescription and other On-Line GP Services: Report completed to be published shortly.

5	<p>Agreed recommended actions from today's meeting</p> <ul style="list-style-type: none"> <p>• Issue 1: Transport to all health services across NS but especially in rural areas Action 1: HWNS to hold a public meeting in February 2017 to determine the transport difficulties encountered by local people in accessing health services.</p> <p>• Issue 2: Difficulty getting GP appointments Action 2: SS to interrogate and collate the data from the GP missed appointment report and previous years data more intensely, SS will aim to do an initial feedback on her findings for next PP meeting in Jan and with HW support collate a report by mid Feb</p> <p>Action 3: EJ to contact Mendip Vale Medical Practice that had several pieces of intelligence to discuss with the Practice Manager</p> <p>• Issue 3: Complaints about Dental Care Action 4: Ongoing dialogue with Healthwatch England regarding Clevedon Dental Practice to which most intelligence is linked</p> <p>• Issue 4: Communication at Weston General Hospital Action 5: HWNS to undertake an E&V with a very specific focus on communication in Dec or Jan</p>
6	<p>Enter and View E&V booked in two residential homes for Nov and Dec. Carry out E&V at Weston Hospital re communication Dec or Jan</p>
7	<p>AOB None</p>
8	<p>Close EJ Closed Public meeting</p>

- **Date of next meeting: Monday 9th January 2017 @ Nailsea Methodist Church, 74-76 Silver St, Nailsea, Bristol BS48 2DS (Room 1) 3.15 – 4.15pm**