

### **Prioritisation Panel Meeting**

## Monday 15<sup>th</sup> January 2018

# Nailsea Methodist Church, Room 1, 74-76 Silver St, Nailsea, Bristol BS48 2DS 3.45 - 4.15pm

### **Public Meeting**

#### Minutes

1	Welcome, Introductions and Apologies
	Attendees: Eileen Jacques (Chair), Jane Towler, Sue Stone, Gerry Wadham, Anne Skinner, Lance Allan, Karen MacVean (minutes)
	EJ welcomed Gerry Wadham who has replaced Dick Whittington as a Board member and Anne Skinner who has replaced Nick Green as a volunteer member.
	Apologies were received from Mike Lyall.
	No Members of the Public attended
2	Declarations of interest None Made
3	Minutes of previous meeting The Panel agreed the minutes of 16.10.17 to be a true and accurate account
4	Review of Prioritisation Panel Actions from last meeting     Action 26: Discharge: KM updated the Panel on the progress of the Discharge / Stroke Report. KM advised that there had not been much change since 2015 Stroke report.
	<ul> <li>Action 28: Access to GP Appointments: SS updated the Panel on the progress of the programme of GP Enter and Views being carried out. SS is the Volunteer Enter and View Coordinator. Individual reports are being published and one over-arching report will be produced at the end of project.</li> </ul>
	Action 32: Granary Care Home: No further intelligence received. Agreed to close action.
	Actions 34 and 36: to be carried forward
5	Agreed actions from today's meeting  1. Notaro: Intelligence suggested delivering poor home care service. However it is unclear how old the intelligence was and there has been some feedback that service has improved and that the problems were settling into a new contract problems. Panel agreed to observation. Action: Concerns to be raised with North Somerset Council.

	<ol> <li>Brisdoc: Out of Hours: gynaecological issue, GP did not examine patient / wrong treatment given. Action: To verify chaperoning process for female patients being treated by a male patient</li> <li>Clarence Park Surgery: Negative intelligence relating to Flu Injections not available at the surgery and the requirement to attend Locality Centre. All staff replaced and there has been four practice managers in a year. Action: To discuss with Mark Graham Chief Executive</li> <li>Discharge and repatriation to North Somerset from Bristol Hospitals and Taunton A&amp;E. The issue has been raised by Mike Lyall at PEG (UHB). Action: Seek clarity about the number of patients discharged after public transport finished and how supported to get home</li> <li>NSCP: h) Negative feedback received about the length of Physio/Community rehabilitation support waiting times. Action: To contact NSCCG to request details and figures.</li> </ol>
6	Enter and View The Programme of Enter and View visits to North Somerset GP Surgeries is continuing
7	AOB None
8	Close The meeting closed at 4pm

**Date of next meeting:** 16<sup>th</sup> April 2018, 3.45pm-4.15pm @ Vision North Somerset, Neva Road, Weston Super Mare BS23 1YD