

Prioritisation Panel Meeting

21st January 2019

Nailsea Methodist Church, Silver Street, Nailsea BS48 2DS

3.45pm - 4.10pm

Open Meeting Minutes

Present: Vicky Marriott (Chair), Anne Skinner, Gerry Wadham, Tim Evans, Patricia Godfrey, Julia Senior-Smith (Minutes)

1.	Welcome and Apologies Vicky welcomed all to the meeting. Apologies were received from Sue Stone, Jane Towler, Lance Allen & Rowan Williams
2.	Declarations of interest: None.
3.	Minutes of previous meeting: No amendments to minutes of previous meeting.
4.	Update on progress on last meetings agreed actions and previous priorities: <ul style="list-style-type: none"> Action 51 and 52 Plan is to bring this to public meeting in February to announce findings, and to bring it up with Colin Bradbury at a separate meeting. Action carried forward. Action 53 Suicide figures in North Somerset are higher than in other countries. There is a fund available for organisations to apply for to support work in this area. Action completed. Action 54 Submit to Health Overview Scrutiny Panel in February, date of meeting changed. Action carried forward. Action 55 KSM has spoken to CQC about the matter where there was a complaint from a person who was unable to get child vaccinated as child had no I.D. Person who brought child in was registered at a difference practice so was refused and told to go to own practice. The person could not prove that the child was theirs so it was referred to the police. Action completed. (To take to agenda for PPG Chairs.)

	<ul style="list-style-type: none"> Action 56 Social care assessment for patients with Alzheimer's. There has been an initial conversation with Alan Richardson regarding the pathway. Best practice is for people to get a diagnosis. VM will find out waiting times for diagnosis, look at pathway to see if it's clear and look into wait for treatment etc. VM will suggest the idea of raising awareness of benefits of getting a diagnosis at public board meeting and put on website. Action carried forward. Action 57 NHS 111. One piece of feedback from single service user. VM feedback to NHS 111 in North Somerset, currently run by Care UK, and awaiting response. It was suggested that it might be more fruitful to tell BrisDoc incoming service provider from 1st April 2019 about the feedback and ask about their training of call handlers. Action carried forward. Action 58 Support provision for parents of adopted child, parents didn't know where to turn for help post adoption. NS Council has a link on their website suggesting support available. They hold reviews for the first three years then parents are required to actively seek support themselves after that. VM to look into this for further and put information on website to make people aware they only get support for three years then have to pro-actively access support themselves thereafter. Action carried forward. Action 59 Clarify if vulnerable walk in patients would have follow up appointments after discharge. VM sent an email to WGH to ask about this. She then sent another to Sue Blackmore and she is waiting for a reply now. VM will feedback what reply is. Aware that a frailty service is planned to be tailored for this kind of care, for WGH in Healthy Weston plan. Action carried forward. Action 60 Access to diabetic testing equipment recommended by NICE. BNSSG said devices cost £100 ea. and are only useful for Type 2 diabetes. KSM looked into this and reply was that the devices are only available when patient is eligible. Just before Christmas, Teresa May announced that devices would be available to everyone who need them. On 14/11/18 it was announced on the Breakfast Show that it would be introduced to everyone who qualifies by the end of 2019. Action completed. Action 61 Regarding Houston's dentist. CQC said it was not a significant enough concern. VM sent Mr Houston a letter to let him know that we had been notified of 3 communications complaints. Action completed. Action 62 CQC said this is a historical problem from about 15 years ago. Action completed. Action 63
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	<p>Winter Area Health Trust reported quiet winter so far compared with this time last year. Provided full report of Winter Planning. They've opened up another ward but big problem due to lack of nurses/debt (need to reduce agency costs). Difficult to recruit as small hospital so no advancement opportunities. UHB is sending patients to surgery at WGH which is positive. Closure of A&E increased debt. Action completed.</p>
5.	<p>Data Review:</p> <ul style="list-style-type: none"> • Wait for rehabilitation services from NSCP insufficient home care packages. Eg: people sent home following stroke then no SALT provided so they end up going private. If unable to rehabilitate quickly benefit is lost. How do partnerships work here? • CAMHS – waiting times, diagnosis, staff recruitment, medications. Review recommendations from YP Survey and CAMHS Workshop. Action • Langford Surgery transport issue. They have at least one car that they use to transport patients if they need it. Not sure which site this is kept at or how need is assessed. P9-11 on November Intelligence look at this. What's the criteria and how do you access it? Needs to be checked out. Action • Ambulance Service – there was a delay with getting to a patient with dementia. Julia Ross (BNSSG) acted on this and sent out some emails. • GW went to Hayward Village in Locking part of Weston. How is the increase in population going to be accommodated? Healthy Weston is all about this. When Gerry looked at the housing plan there was no mention of health services. VM showed Healthy Weston Case for Change brochure about future planning based on population changes. • Local children's psychiatric beds – prepared to increase beds from 5-7. Children with mental health conditions currently having to go on psychiatric wards. This will be picked up as part of the CAMHS review. Action • BASS comment came from same person repeatedly, not from multiple sources. GW said when monthly intelligence comes out it would be good to mention if just from one person. VM still thinks it would be good to talk to people who run the service and those who use them. Action • Query raised regarding autism friendly training. VM said she thinks there is an autism champion at WGH who disseminates training. But feedback suggests be good if dentists received more training. • HWNS works closely with group called Bridging the Gap Together. Lady who runs this receives funding from Council and Weston College. TG said training would be good for surgeries. VM will ask them about their training. Action

	Recommended actions from today's meeting <ul style="list-style-type: none"> • Review of NSCP community service & partnership with WGH • Are Bridging the Gap Together (BTGT) offering training for professionals to help them improve communications with people with autism? How is the BASS service supporting service users? • Transport offered by Mendip Vale Group – how it works? • Harbourside empathy issue – ask them to respond.
6.	Enter and View No relevant feedback.
7.	AOB There was no AOB
8.	Future meetings: <ul style="list-style-type: none"> • 15th April 2019. To be held in the HWNS office. • 15th July 2019 • 21st October 2019