

Problems getting to our hospitals?



Discover more about our proposed Hospital Transport Hub that would provide more car park space, better cycle parking and improved public transport links

The new Hospital Transport Hub for our patients, visitors and staff

Our access challenges

For many years, patients and visitors have told us how difficult it is to find a parking space. This is particularly the case when public transport isn't an option, such as for patients who need close-by parking due to medical necessity or when people must travel long distances to our specialist regional services, like those for child burns and brain injuries.

We only have 300 spaces available for the public spread across seven small car parks. Our car park space is not enough to cope with the growing demands from patients and families who need to travel to our hospitals by car.

The West of England councils, including Bristol City Council, wish to encourage more people to use buses, bicycles or to walk to reduce the reliance on cars. Our proposed solution must support these aims and achieve the right balance of transport options.

Challenges shared in patient survey snapshot*

- 974,000 patient visits each year
- 32% of car users cite a medical reason for driving
- 25% of patients and visitors who drive fail to find a space in a hospital car park

Our hub solution

We want to improve access to our hospitals with a new patient car park, staff cycle facilities and better public transport services. We propose to build our Hospital Transport Hub on the site of a small existing car park and the flats on Eugene Street.

The new car park spaces would make it easier for patients and visitors to find a parking space and reduce the need for drop-offs outside our hospitals.

We would use technology, such as barcodes on appointment letters, so that the car park would only be available for patients, visitors and a proportion for staff. The hub would not be for shoppers or commuters.

There would be 34 disabled spaces, with room for rear entry wheelchair vehicles. Toilets would be open to patients, visitors and staff.



Key hub facts

The hub would provide:

- **820 spaces for cars**
– a 628 space increase on today's numbers
- **34 disabled spaces**
– a 27 space increase
- **400 cycle spaces** for staff to help free-up public cycle parking
- **Shuttle bus** pick-up and drop-off point
- Opportunity to explore **with bus operators how services could take advantage** of the new hub
- The **Marlborough Steps pedestrian route** between the hub and Upper Maudlin Street would be improved

*The research for these statistics is based on 200 face-to-face and online survey results. More information can be found at www.uhbristol.nhs.uk/transporthub

Blending with the local landscape

The plans would respect and blend into its surroundings. The images below are impressions of what the new hub would look like.



View of the hub from Marlborough Street facing north east.



Vehicles, bicycles and transport services would enter the hub via Montague Street/ Eugene Street.



View from the top of Marlborough Hill where the hub would be obscured by surrounding buildings and would be barely visible.



The hub's exit would be via Montague Hill South to provide a circular flow of traffic.



The outline shows the height of the Bristol Royal Infirmary in comparison with the height of the hub.

Key hub facts

The new hub would:

- Sit within the buildings that already exist and **not be the tallest building in the area**
- Use the natural slope of the site to **reduce visibility** – the lowest floor would be set into the hill side
- The façade would combine **natural greenery** and coloured metal at the upper levels and glazing at the ground floor

Making the hub a reality



Eugene Street flats

Bristol City Council sold us the 35 flats on Eugene Street in 2008 for development purposes. There was no expectation they would remain as housing. Since that time, we have agreed to short-term, six month rolling leases for our tenants who are mostly staff. This is not key worker accommodation and support will be provided for residents to access alternative accommodation.



Improvements to junctions and pedestrian areas

We expect that there would be a change in traffic flows. Access to the car park would be from Dighton Street via Montague Hill South and Eugene Street. The exit would be from a different level than the entrance to prevent traffic congestion. We would fund improvements to the Marlborough Road/ Dighton Street junction to allow for increased traffic flows and widen the pavements.



Trust Headquarters car park

Once the new hub is operational, we would demolish the car park next to Trust Headquarters. The spaces that would be lost from this car park have been included in the number of spaces we propose for the hub and would be relocated to it.

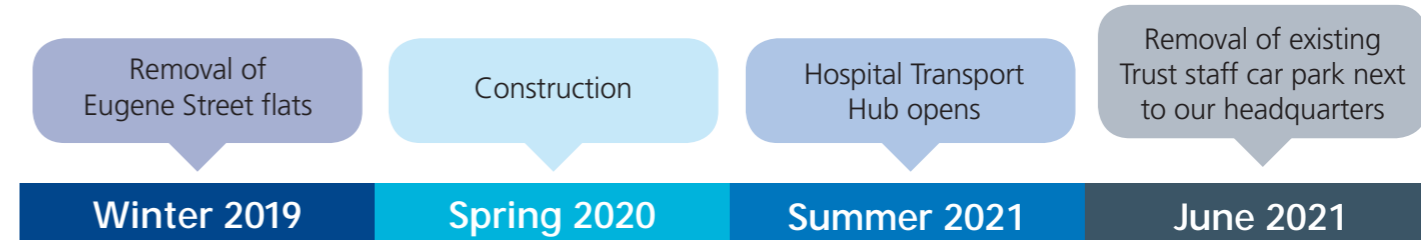
Future opportunities

Due to the extra car park spaces that would be available, three small car parks would close at Marlborough Hill, Montague Hill South and Montague Street. Once closed, these sites represent an opportunity to redevelop the space for NHS medical facilities and improve our services for patients. We will consult upon these new facilities separately.



Next steps

We must submit a planning application to Bristol City Council for the go-ahead to build the hub. We expect to submit our plans in Summer 2018. If successful, we expect the following timeline:



Patient and doctor views on our hub plans

Paul Waits Leukaemia patient



My visits to the Haematology Day Unit can last anything from a few hours in a morning to a full day. **As I have leukaemia, I can't use public transport because of the risk of infection.**

I welcome the plans for the proposed Hospital Transport Hub. It will improve parking for people who need to drive to hospital for their appointments, and will make a real difference to people like me who have no other option but to use their car.

Jo-Anne Collins Parent



I'm the mother of Nico and Frankie, 18-month old twin boys. They were born prematurely at 24 weeks, and continue to suffer from a few issues, meaning we visit the hospital at least a dozen

times a year. I have a disabled badge which does help a bit, but it's still not easy. **I've missed appointments due to the lack of suitable parking.**

Trying to find a parking space at the hospital is incredibly stressful, and I know that this hub would really help us.

Dan Magnus Consultant in the children's emergency department



I cycle to work at the Bristol Royal Hospital for Children, **but I know that for some people driving to our hospitals is the only option.** It would be nice if everybody could use

public transport or other green ways to get to our hospitals, but it simply isn't practical for everyone.

It's great to hear that the Hospital Transport Hub proposes providing a lot more cycling spaces for staff and I hope it encourages more staff to cycle to work.

Now have your say...



Fill in our feedback form enclosed in this leaflet and post this in the comments box in this department or return to:
**Freepost RSUB – SSBZ – ZXUU,
Communications, The White House,
6 Whiteladies Road, Bristol, BS8 1PD.**



Attend our information drop-in session; **19 July 2018**
Level 9 Restaurant, Bristol Royal Infirmary, BS2 8HW
4.30pm until 8.30pm.



Give your feedback online at www.uhbristol.nhs.uk/transporthub before Friday 27 July 2018.